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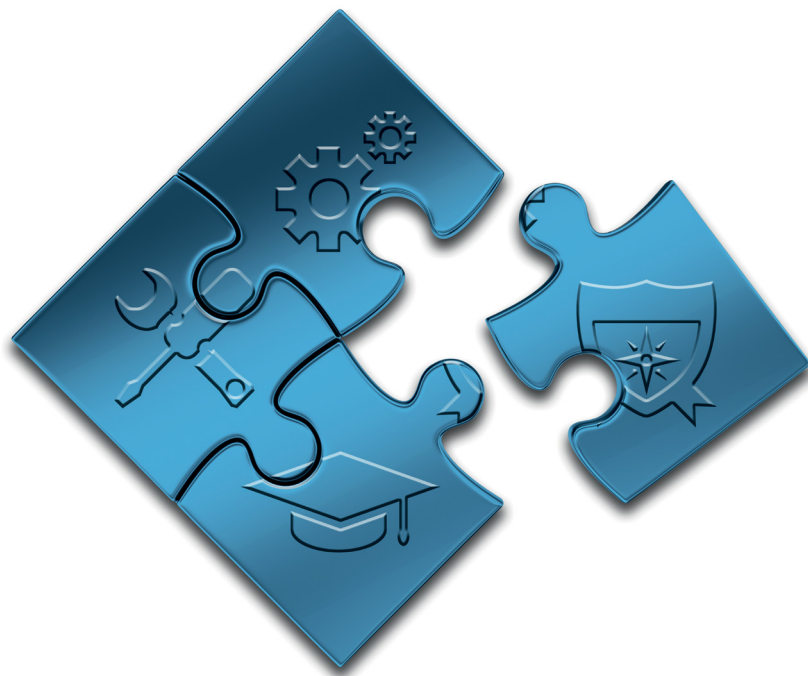
Security made simple.

Sophos Professional Services
Encryption QuickStart

This offering is intended to provide new Sophos SafeGuard Enterprise customers with a properly installed Sophos SafeGuard Enterprise environment including deployment to a limited number of test clients. The Sophos Professional Services Consultant will work with the customer via phone and web conferencing to complete the following deliverables.

Deliverables

Sophos Safeguard Enterprise component review and installation

The basic installation and configuration of the Sophos SafeGuard Management Center, SafeGuard Server and the integrated SQL Express Database (included within the SGN installer).

Sophos SafeGuard Enterprise Client installation

Creation of a client configuration package for supported platforms. Discuss proper installation of client software based on purchased SafeGuard modules. Deployment of up to three test clients. Please see additional details in the Deliverables Chart on the next page.

Active Directory integration

‣ Synchronization of Active Directory with the SafeGuard solution

Policy best practices

‣ Demonstration of base policy configuration and assignment

Sophos Safeguard Enterprise administration

‣ Configuration of Security Officers and scheduled tasks
‣ Basic helpdesk tasks will be demonstrated

Sophos Safeguard Enterprise backup maintenance

‣ Recommendations for maintenance of the Sophos Safeguard Enterprise events and required backup procedures for disaster recovery

Getting help and additional tools

‣ Best practices for leveraging Sophos on-line and local resources

Target Customer

This offering is ideal for a customer with less than 1,000 clients. Customers having one or more of the following conditions should consider a longer services offering.

‣ Assistance with a pilot rollout or deployment assistance beyond what is described in this service description
‣ Requirement for pre-engagement discussions/planning
‣ Restrictive change management process
‣ Helpdesk training
‣ Outsourced IT services

Deliverables chart

Milestone description	Target, supported system, or limitation
SGN Management Center	1 system
SGN Server	1 system
Active Directory Synchronization	1 domain
SGN Client	3 clients on a supported operating system
SafeGuard Enterprise Release Notes	See: KB 119549

"Out of Scope"

The following areas are considered "out of scope" for Sophos SafeGuard Enterprise engagements.

‣ Any additional hardware or software configuration not listed in the SoW

‣ Development of custom software or scripts

‣ Implementation of required communications infrastructure and components

‣ Any data or host migrations

‣ Any integration with existing or current client backup software technologies or processes

‣ Any integration with existing password management tools or software

‣ Network troubleshooting and/or reconfiguration

‣ Any application or host system tasks that encompasses coding, scripting, application, system performance and/or troubleshooting

‣ Work outside of local business hours (9-5PM M-F)

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